



Accommodation terms and condition

A1. Accommodation bookings are confirmed only when full payment is received and you may lose your booking if the payment is late. You will not be allowed to stay in any accommodation organised by Avalon School until all the fees are paid.

A2. A minimum of four weeks' notice is needed in order to arrange accommodation especially during the very busy summer months from June to September and in winter from November to February. Although the School will endeavour to find the student's first choice of accommodation we cannot always guarantee that the selection will be available.

A3. Cancellation

A.3a Notice of cancellation or postponement of accommodation for students must be made in writing at least four weeks' before the start date. Cancellation made at this time or earlier will result in a loss of £50 finding fee and any balance will be refunded. In case where cancellation is confirmed and refund agreed, it may take up to 90 days for the refund to be processed.

A.3b Cancellations made less than four weeks before the start date will result in a loss of four week's accommodation fee and the finding fee. Due to very high demand, this cancellation fee is non-negotiable.

A.3c Cancellations requests must be received during office hours, which are from 09.00- 18.00(GMT) Monday to Friday. Saturdays, Sundays and national holidays (including the days between Christmas and New Year) are excluded.

A4. Notice of cancellation made of 27 days or less will be charged the full price of 2 weeks accommodation fee.

A5. Students are liable for any damage they cause to a host family's property, to a student shared house or residence. The damages will be taken or where a deposit is not paid, the student will be charged. If the value of the damage is higher than the deposit paid, the student must pay the difference to the host. If there is no damage the deposit is refunded when the student returns their key.

A6. Smoking, using alcoholic beverages and illegal drugs are not permitted. However when smoking is permitted outside, extinguish your cigarette completely and dispose of it properly. Please follow your accommodation's house rules regarding smoking.

A7. You must respect the other people in your accommodation and keep noise to a minimum, especially in the evening and at night.

A8. You may not bring visitors back to your home without the consent of the host

A9. The cost of the telephone is not included in your accommodation fee.

A10. Students are expected to respect and abide by accommodations' reasonable schedule and house rules. Failure to do so may result in the student being removed from the accommodation. If a student is removed from accommodation no refund will be given.



A11. Accommodation provided is not the same as hotel accommodation and therefore does not offer the same services. Services provided will vary.

A12. Those who do not request airport pickup will need to inform the School of their arrival time at the homestay, student shared housing or student residence. Students must provide accurate arrival information: date, airport, airline, terminal number, flight number and arrival time. It is the student's responsibility to inform the School of accurate and timely arrival details. If incorrect details are supplied, Avalon School cannot refund charges should the student not be met.

A13. Extension

It is sometimes possible to extend accommodation or find alternative accommodation if requests are put in early but this cannot be guaranteed.

- Extension must be made through reception or accommodation officer at least two weeks before current stay's termination date.
- Students that are in Avalon accommodation and have a course booked for longer than their accommodation are expected to notify reception or the accommodation officer of their wish to extend with two weeks' notice. If students fail to notify a reception or accommodation officer a fee of two weeks must be charged.

A14. Students choosing to leave early

For any student wishing to leave their accommodation (SSH & Homestay) early after arrival, they must give their a reason in writing and we will give notice of 2 weeks which must be served where students wish to leave earlier than the 2 weeks' notice, no refund will be issued.

A14a. For any student wishing to leave their Student Residence early after arrival, they must give their reason in writing and we will give notice of 4 weeks which must be served where students wish to leave earlier than the 4 weeks' notice, no refund will be issued.

A15. Avalon School accepts no responsibility for loss or damage to any items left in the accommodation. Please ensure that adequate insurance (health, travel, personal possessions etc.) has been purchased before leaving your home country.

A16. Accommodation services will only be provided for students who have enrolled on a course at the School.

Homestay

B1. British people are from various ethnic backgrounds but English is always the main language spoken in the homestay accommodation.

B3. Students must always ask the host family's permission before giving the home-stay address to receive post, in particular for bank letters.

B4. Students will not be placed in homestay accommodation with other students who speak the same language unless travelling together and by request.

B5. Twin rooms in host families are only available to students who are travelling together.



B6. Students may not bring visitors back to the home without the consent of the host.

B7. Students are liable for any damage they cause to a host family's property.

B9. If student chooses to move out of the homestay before the end of the session, that student will not receive a refund for the homestay session unless there is a valid reason. The valid reasons are listed below:

- The homestay owner is unable to continue housing.
- The Homestay Coordinator agrees that the homestay owner has broken the terms of the housing agreement.
- The Homestay Coordinator has determined that it is in the best interest of the student to be moved to another homestay.

Student Residences

C1. Students are responsible for their own cleaning, cooking and laundry.

C2. Some student residences request a damage deposit to cover any unexpected damage in the room or loss of key if the value of damage.

C3. Student must follow the own residence rules.

Student Shared Houses

D1. Students are responsible for their own cleaning, cooking and laundry.

D2. Twin rooms are always to be shared with another independent student of the same sex unless specifically requested otherwise.

D3. Keys are always provided for students on their first day and should be returned as they leave. If keys are lost, a £200 replacement fee is payable.

D4. Student Shared Houses require a £200 deposit on arrival which is refunded if keys are returned and no damaged caused. A fee £20 is payable for clean bed linen (non-refundable).

D5. Notice of cancellations made with 3 weeks' notice will be charged a fee of 1 week's accommodation fee. For cancellations made with less than 15 days' notice, 2 weeks accommodation fee will be charged.